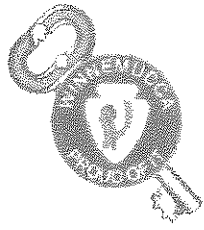


CITY OF WINNEMUCCA



SEWER BACKUP POLICY AND PROCEDURE

PURPOSE:

To set forth the policy of the City Council on sewer back-ups, to establish a procedure for responding to reported sewer back-ups and to provide sewer back-up prevention information to our residents.

TO REPORT A SEWER BACKUP INVOLVING A
CITY SEWER MAIN CONTACT:

CITY OF WINNEMUCCA WATER/SEWER
DEPARTMENT MONDAY THRU FRIDAY
8:00 A.M. - 5:00 P.M.
775-623-6340

OR

EMERGENCY AFTER HOURS & HOLIDAYS
DISPATCH CENTER
775-623-6429

TO INQUIRE ABOUT THE SUBMISSION OF A
SEWER BACKUP CLAIM PLEASE CONTACT:

CITY OF WINNEMUCCA
WATER/SEWER DEPARTMENT
775-623-6340

CITY OF WINNEMUCCA SEWER BACK-UP POLICY & PROCEDURE

POLICY:

Nevada Revised Statues 41.033 states that no action may be brought against a city which is based upon failure to inspect any building, structure, vehicle, street, public highway or other public works facility or improvement to determine any hazards, deficiencies or other matters, whether or not there is a duty to inspect, or failure to discover such hazard, deficiency or other matter, whether or not an inspection is made. This Statute clearly applies to situations in which a main sewer line backs up onto private property. Therefore, it is the policy of the City to accept no liability for sewer back-ups and the consequences of a back-up. The City Council recognizes the inconvenience caused by a sewer back-up and desires to voluntarily assist in certain cases. Without acceptance of any liability or responsibility for any direct or indirect damages or costs, the City will reimburse property owners the cost of the initial and timely clean up of the property up to \$1,000 where the blockage occurred in the City sewer main or as a result of maintenance work being performed by the City.

PROCEDURE:

All reported incidents of sewer back-ups will be timely responded to by representatives of the Water/Sewer Department. The location of the sewer blockage will be determined and, if found to be in the City's main, cleared as soon as possible. The location of the blockage and the cause of the back-up (if known) will be recorded and reported to the Public Works Supervisor.

When back-ups occur as a result of maintenance work being done by the City or a blockage within the main sewer line, the property owner will be given instructions to make contact with a cleaning service to assist with immediate cleanup. Property owners must, within 90 days of the reported main blockage, present copies of their paid invoice(s) to the City for reimbursement. The cleanup costs to be reimbursed will be limited to the reasonable costs not to exceed \$1,000 (as determined by the City). Cleanup costs include: initial service call, water extraction, power washing, antimicrobial applications, air movers and equipment decontamination charges. Reimbursable costs do not include removal of property, replacement of carpeting, tile or furnishings, new construction, disposal, or any other costs of damages whether direct or indirect.

PRIVATE SEWER LINES (LATERALS):

Where the back-up occurred within the private service line/lateral, the property owner should call for professional assistance, if so desired. No reimbursement shall be made by the City for sewer blockages in private service lines (the pipeline that connects the building/home to the City sewer main).

PRIVATE SERVICE LINE (LATERAL) PLUMBER CONTACT INFORMATION

T L Snyder Enterprises	623-6706
A.B. Beck Plumbing	623-5403
Sunrise Plumbing	623-5379
Grade A Plumbing	623-4222
Salia Plumbing	623-3223



CLEANING SERVICES CONTACT INFORMATION

Basque Janitorial	623-6228
Quality Tri-County Janitorial	623-2863
Judd's Specialty Svs	625-1116
Betteridge Janitorial	625-3878
Chem -Dry of Northern NV	623-4424
Mr. Sparkle Carpet Cleaners	775-738-5779

